



## **PARTICIPANT RIGHTS AND RESPONSIBILITIES**

### **Participant Rights**

It is the policy of The Gathering Place to ensure all program participant rights are respected. Those rights are included, but are not limited to, those outlined below. Participants shall have the right to:

1. Participate in the program and receive the full benefits of the adult day center without regard to age, disability, race, gender, sexual orientation, religion, or national origin.
2. Receive information about your Participant Rights and Responsibilities prior to receiving services.
3. Be treated as an adult, with respect and dignity.
4. Freedom from abuse or exploitation and respect for personal property.
5. Be informed about The Gathering Place charges, sources of reimbursement, billing procedures and financial obligation for charges not covered by other sources prior to receiving services.
6. Receive the names and titles of staff providing services.
7. Participate in a program of services and activities that promotes positive attitudes about one's usefulness and capabilities.
8. Participate in a program of services designed to encourage learning, growth and awareness of constructive ways to develop one's interests and talents.
9. Be encouraged and supported to maintain independence to the extent that conditions and personal circumstances permit.
10. To be involved in a program of services designed to promote personal independence.
11. Be cared about in an atmosphere of sincere interest and concern.
12. Needed support and services provided according to the individual plan of service.
13. Privacy and confidentiality.
14. Freely express concerns and complaints.
15. Be free from chemical restraints and unnecessary mechanical restraints.
16. To choose the lifestyle, residence, medical care, and support services which best meet your needs and wishes.
17. A process by which you or your legal representative makes choices or decisions; including the right to accept or refuse services.
18. Have The Gathering Place support you or your legal representative in making choices or decisions by providing information about the possible options, and the potential consequences of these options, free from any duress, and be fully informed about the options and their potential consequences.
19. Receive support regarding your personal choices unless your actions or decisions put other persons at risk of significant harm.

20. Have The Gathering Place support your right to be involved in decisions about the type and amount of services you will receive.
21. Choose another service provider and expect The Gathering Place to assist you to transfer to another service.

### **Participant Responsibilities**

Participants, their family members, caregivers and designated representatives have responsibilities as well and agree to:

1. Treat other participants and staff of The Gathering Place with respect.
2. Report any concerns or complaints right away.
3. Provide complete and accurate information concerning current and past health status, hospitalizations, medications, allergies and other pertinent medical information.
4. Refrain from threatening behavior.
5. Notify The Gathering Place of any change in condition or in doctors' orders.
6. Notify The Gathering Place of any change in advance directives.
7. Notify The Gathering Place of any changes in release of information restrictions.
8. Notify The Gathering Place of any change in your information such as, changes of name, address, phone, physician, insurance coverage, caregiver etc.